**KARTHIK.D**

**Perungudi, Chennai|6382250390|Priyakarthik956@gmail.com**

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# Professional Summary

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# Senior service technician.

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* Work Experience in Kasai India PVT, LTD & MICELIO Mobility & Light zip technology & Ashok Leyland.
* A keen strategist and planner with proven abilities in managing dealer networks, after-sale services, field product concern handling and countermeasure promotion, and new model stabilisation in the market

* A result-oriented multitasker, with good communication & interpersonal skills with proven strengths in troubleshooting, problem solving, coordination & analysis.

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## Skills

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| * Manpower Planning & Training * Inventory management. * Technical Assistance. * Root cause analysis of quality concerns observed in a vehicle using various approach tools. |

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## Work History

### Senior service technician. – (DEC 2023 – Till date) LIGHT ZIP TECHNOLOGY PVT LTD

* Leading the Filed service of the Chennai region.
* Providing Clear and regular reports to management on the performance of the service team.
* Taking Accountability for service delivery performance, meeting the rider expectations & driving future demand.
* Arranging Mechanics to the field for RCA.

**Technician – MICELIO Mobility – (APR 2022 – NOV 2023):**

**Asset (**EV Fleet) data Management, Asset auditing, Procurement of spares and inventory control, Design maintenance strategies, methods to carry out routine maintenance work, technical team management, Cost controlling by utilization of alternative resources, Interacting with OEMs on design failure & modification, Maintaining reports**.**

**Operation Engineer – Kasai India PVT LTD - (Jun2016-Jun2017):**

Dispatch and Spare inventory Maintenance and Covarying moment invoice checking.

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# EDUCATION

**DMX in Mechatronics Engineering (Full Time) -Academic year (2014– 2016)**

Government Polytechnic College - Chennai,

**HSCL- (2013– 2014)**

Government Higher Secondary School.

**SSlC – 2011-2012**

Government Higher Secondary School.

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**STRENGTHS:**

* Willingness to learn new things & Very fast learner
* Creative thinking, Self-motivated and well-organised
* Commitment to results

**PERSONAL VITAE:**

Date of Birth: 30/06/1997

Language Known : Tamil & English & (L2)

Marital Status: Married

Address; 1/18 Sembur, Top sengattupatti Thurayur Thaluks Tiruchirappalli-601011

**DECLARATION**

I hereby declare that all the above information furnished is real, complete and accurate to the best of my knowledge

Signature